

Feedback from Cllr Piers Thompson and Cllr Habib Tejan to questions raised by SMI Residents at SMIRA Residents meeting 7 September 2020.

Date of posting: 29.9.20

Lighting: When will the Council fix the lamp post on Island Way East following the car accident?

Cllr Tejan: The lamp column number IWE049 Island Way East, which for safety reasons was cut down to its shoulder after being hit by a vehicle. At present any replacements for removed streetlights are priority based on whether:

- 1: they are a standard stock item held by our contractor as part of the Maintenance Contract.
- 2: And if so, they are then prioritised based on their location on the Highway.

This streetlight is not standard stock, and though it is appreciated that it is not ideal to have a streetlight missing, the lighting is still acceptable around the roundabout.

Any units that do not meet the above criteria are not being replaced under the existing term maintenance contract, but instead, will be replaced as part of the LED conversion scheme that will be rolling out over the next two years.

Unfortunately, I am not able to give any better insight as to when during this time, this streetlight will be replaced.

If residents have any further questions or queries regarding this, they can contact Piers and I directly or the Street Lighting Team at the Council on 01634 331404

Jet Ski's: What is the council doing to stop the jet skis from launching from the Strand?

Cllr Thompson: Officers are checking to understand if the council have any powers in relation to this issue.

Cllr Habib: We are trying to identify what the council's powers are in relation to noisy boats on the river but this is likely to be limited e.g. the council cannot take action against noisy cars on road for example so there is likely to be the same issue with the river. We are raising the issue with the police though to see if they can take any action.

Peel Ports – Noise: What is the council doing to approach Peel Ports in order to better manage the use of the river. There is constant speeding up and down the river in front of houses and lately hovercraft have become more common. They are very loud and they ride right next to the properties along the river. There is no consideration from any of the users for the residents or speed limits.

Cllr Thompson: We are trying to identify what the council's powers are in relation to noisy boats on the river but this is likely to be limited e.g. the council cannot take action against noisy cars on road for example so there is likely to be the same issue with the river. We are raising the issue with the police though to see if they can take any action.

Peel Ports – Noise: I understand that Peel Ports' tenants not using the correct licences for the work onsite, how is the Council to ensure this is managed more effectively going forward?

Peel Ports – Noise: What are the future plans for Peel Ports and will residents be fully consulted?

Cllr Thompson: We do not know what Peel's future plans are. If there is a statutory requirement for Peel to consult with residents over a particular plan, they may have then this will take place, the council cannot make Peel do something if there is no legal provision to do so. The council is in touch with the Environment Agency about the licences for the site and encouraging them to take appropriate action, residents have also been in touch directly with the Environment Agency.

Pathways: Following the notice that the council would begin attending to roads and footpaths, could we please have an update as to how this is progressing?

Cllr Tejan: Our Contractor commenced fortnightly cleansing of all adopted roads on St Mary's Island on Friday 24 July 2020 to be cleansed every two weeks thereafter.

Medway Council have formally adopted the roads listed in the table below. The cleansing of adopted Highway is managed by Waste Services, however with regards to Ants this is a pest control matter and is not something that forms part of our cleansing contract obligations.

The contract team checked the cleansing schedules with our Contractor and we learnt that a number of roads had not been added to the cleansing schedules by officers and the roads that were on contract were only being cleansed on a 4 weekly schedule. Officers have since changed the cleansing frequency from 4 weekly to fortnightly (2 Weekly) and included all adopted highway on St Mary's Island.

The standards set out in the specification with our contractor are designed but do not replace the code of practice for litter and refuse.

The legislation that governs how a Local Authority cleanses its land is the Environmental Protection Act 1990: Code of Practice on street cleansing and refuse 2006. This code of practice gives details advice on how to implement a cleansing regime and the subsequent management of street scene cleansing.

Roads and land within the borough of Medway are categorised into zones. This is dependent on the usage, traffic flow and infrastructure. The code of practice sets out grades of

cleanliness that should be achieved after cleansing, it also provides timescales in which Local Authorities have to restore the standard of cleanliness should the standard fall. The code of practice primarily deals with maintaining a level of cleanliness rather than how often an area is cleansed.

An example would be a busy high street, this would be cleansed daily. A residential road would be cleansed on a 2 or 4 weekly basis

The Zones are as follows:

High Intensity of use, such as busy public areas like high streets shopping areas

Medium Intensity of use, such as everyday areas like housing estates and suburban streets occupied by people most of the time, with moderate levels of pedestrian and vehicle activity areas used regularly by members of the public.

Low intensity of use, such as rural roads that are lightly trafficked and have infrequent levels of pedestrian and vehicle activity that do not impact on people's lives most of the time.

St Mary's Island would be a low intensity of use zone and will be cleansed once every two weeks.

The cleansing standard is divided into 4 categories:

Grade A – No litter

Grade B – Predominantly free of litter apart from small items

Grade C – Widespread distribution of litter with minor accumulations

Grade D – Heavily littered with significant accumulations.

If an area becomes littered in between the planned street sweeping, the code of practice gives detailed guidance relating to how quickly the Council and its contractors should respond to restore the area to a clean state.

Time to restore to grade A if it falls below grade b

High Intensity ½ a day

Medium intensity 1 day

Low Intensity 14 days

Special circumstances 28 days

The legislation does provide that should a road be at a satisfactory standard then it is acceptable to not to cleanse the street in order to divert resources to areas that require more attention.

Our contractor is required to cleanse all areas to a Grade A standard this includes the entire length of the highway and footpath.

The cleansing is performed by a combination of litter picking and manual or mechanical sweeping at the point of cleanse all weeds will also be removed.

The street cleansing contract is monitored by the Waste Contract Team if residents have any issues relating to cleansing or waste collections they can log these enquires via the

Council's website or call 01634 333 333 and officers will raise residents issue with our contractor.

https://www.medway.gov.uk/info/200136/roads_parking_travel/496/request_road_or_pavement_cleaning/1

https://www.medway.gov.uk/info/200132/waste_and_recycling

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|---|---------|
| Westgate – Maintainable at Public Expense | Adopted |
| Main Street - Maintainable at Public Expense | Adopted |
| Stillwater Mews – Private | Private |
| West View - Maintainable at Public Expense | Adopted |
| The Shoreway - Maintainable at Public Expense | Adopted |
| Little Victory Mount - Maintainable at Public Expense | Adopted |
| Henrietta Chase - Maintainable at Public Expense | Adopted |
| Tappan Drive - Maintainable at Public Expense | Adopted |
| Deering - Maintainable at Public Expense | Adopted |
| Goldcrest Drive - Maintainable at Public Expense | Adopted |
| Bradfords Close - Maintainable at Public Expense | Adopted |
| Cheldoc Rise - Maintainable at Public Expense | Adopted |
| Dunlin Drive - Maintainable at Public Expense | Adopted |
| Rivermead - Maintainable at Public Expense | Adopted |
| Phalarope Way - Maintainable at Public Expense | Adopted |
| Island Way East - Maintainable at Public Expense | Adopted |
| Apollo Way - Maintainable at Public Expense | Adopted |
| The Avenue - Maintainable at Public Expense | Adopted |
| Ringlet Road - Maintainable at Public Expense | Adopted |
| Island Way West - Maintainable at Public Expense | Adopted |
| Samphire Way - Maintainable at Public Expense | Adopted |
| Egret Close - Maintainable at Public Expense | Adopted |
| Woodlark Road - Maintainable at Public Expense | Adopted |
| Redshank Road - Maintainable at Public Expense | Adopted |
| Woodrush Place - Maintainable at Public Expense | Adopted |
| Marine View - Maintainable at Public Expense | Adopted |
| Haven Way - Maintainable at Public Expense | Adopted |
| Pochard Close - Maintainable at Public Expense | Adopted |
| Sandling Way - Maintainable at Public Expense | Adopted |
| Willow Herb Close - Maintainable at Public Expense | Adopted |
| Rest Harrow Way - Maintainable at Public Expense | Adopted |
| Sallow Close - Maintainable at Public Expense | Adopted |

If residents have any particular concerns or require any further information, they can contact Piers and I directly or Council colleagues on 01634 333547

Signage: Can we request the Council or CMT add a signpost on Bradfords close that shows where numbers 24 upwards are located as currently people have to park and walk and are always lost as numbers stop at 23.

Signage: Is it possible to have some additional signage for the apartments on Aster Drive (5-11) which are adjacent to the Pharmacy, similar to the acrylic sign placed on the wall that indicates the apartment above the Pharmacy. Deliveries are finding it difficult to locate us.

Cllr Tejan: Officers informed me that they have looked at our request to install extra Street Name Plates on St Mary's Island and that due to the location of the properties in question (Bradford's Close & Aster Drive) and where the public highway is situated, The Council will not be able to install SNP's close enough for this to help. However, we have been informed by officers that Chatham Maritime Trust would install new SNP's on their area's which are not designated Highway. Chatham Maritime Trust can be contacted on info@cmtrust.co.uk

Young People on Whinchat Way: A number of young people are making noise late at night/early hours and although 101 and security have been advised, this continues. How can the Council or CMT address this and what do they advise the residents to do?

Cllr Thompson: In the short term we suggest the most effective thing to do is report that over 6 people are congregating there. Residents should continue to report this using 101 to ensure police are aware. We will raise the issue separately with the Police to see what action can be taken, there are similar issues in other areas which we are also raising with the Police.

Further consultation on Parking: Following the recent Medway Council parking consultation, residents would like to understand the reasoning for further consultation in specific roads and when will this happen?

Cllr Thompson: We can confirm that the proposed controlled parking zone, on St. Mary's Island, will not be going ahead. This includes the original zone proposed for the entire Island and the subsequent proposal which was for a smaller zone located close to the bridge. In both cases there was found to be insufficient support from residents for this to proceed. Whilst the zone will not be installed, the council are still planning to continue with the installation of double yellow lines, at junctions across the Island. This initiative received widespread support from residents during the consultation.

Vans/car parking: How is Medway Council going to address parking on the pavement and near junctions?

Cllr Thompson: The council is planning on installing yellow lines near junctions and parking wardens will enforce this.