

**Minutes of St Mary's Island Residents' Association Ltd (SMIRA) Residents' Meeting held at the
Community Centre on Tuesday 14th May 2019 commencing at 7.30pm**

Chair: Mandy Samrai (MS)

Directors: Yvonne Bishop (YB) - Treasurer & Glenn Rogers (GR) – Deputy Chair

Company Secretary: John Tower (JT)

Attendees: Deborah Keys, Jeff Keys, G Blair, K Dusans, P Dusans, C Rainbow, G Samrai, J Castle, A Wells, Milla Onyiah, Jim Spree, Steve Quayle, Barrie Davis, Chris Reynolds, Gary Page, Carmel Parker, Richard Bavister, Marian Bavister, Mark Taylor, Sonja Curtis, Robert Curtis, , Chris Hynes, Brian Viney, Doreen Viney, Sue Russell, Ian Russell, Timothy Spence, Jo Ludlow-Henderson, Rod Henderson

CMT Representatives: Julian Perry (CEO), Grant Leathwhite.

Guests: Francesca Sanchez (Natural England), Laura Whitfield (Natural England), Chris Harrison (Community Warden), Tanya Ferry (Living River Foundation), Phil Bungay (Parkinson's Group)

Apologies for Absence: Barry Woolford, Barbara Southworth, Janet Adkin, Benjamin McGowan (Moat Housing), Charlotte Ralph, Jane Charlesworth, Steve Kendall, Cllr. Habib Tejan, Cllr. Piers Thompson

**Cllr. Tejan asked that residents be informed that he and Cllr. Thompson will be holding their regular Ward Surgeries every 3rd Monday of the month, 1830hrs-2000hrs at the Community Centre. The first will be held on Monday 20th May.

**MS congratulated Cllr Habib Tejan & Cllr Piers Thompson on their appointment as Ward councillors following local elections and confirmed that they will be attending future meetings where possible. and so, Unfortunately both could not attend today due to mandatory training.

Abbreviations: CMT – Chatham Maritime Trust, CML – Countryside Maritime Ltd (developers), HCA – Homes and Communities Agency (SMI landowner), MDL – MDL Marinas, SMI – St Mary's Island

Secretary's Note:

A list of Questions and Answers (abbreviated if necessary) from the meeting can be found in Appendix A. Poll Results from the meeting can be found in Appendix B, follow ups in Appendix C and updates from actions required from previous meetings in Appendix D. Presentation from Natural England can be found in Appendix E, Crime Report for 2018 shown in Appendix F. SMIRA screens which supported meeting agenda in Appendix G.

Full information regarding all of the above is still recorded below.

Item A01: Opening of the meeting

Mandy Samrai (MS) welcomed everyone to the meeting and asked for respect and good conduct throughout. MS also reminded everyone of the format and ground rules.

MS also reminded everyone what the SMIRA approach.

Finally, MS restated that the Board are looking to communicate in as many different ways as possible to reach the widest audience, from the traditional physical Notice Boards and mailings through Facebook, E-mail, Twitter and new Drop-in events. The Board will take its lead from the Community saying what it wants SMIRA to be doing.

There is a slight change to the published agenda in that the CMT Stakeholder Q&A will be before the main SMIRA part of the meeting in order to avoid detaining the CMT attendees any longer than necessary.

Item A02: Apologies for Absence

Please see above

Item A03: Presentation by Natural England - Coastal Pathways

Presentation made by Francesca Sanchez & Laura Whitfield of Natural England.

Julian Perry (CEO CMT) introduced the representatives from Natural England and said that it was exciting that the England Coastal Path would be introduced around SMI. This is part of the Iwade to Grain stretch. This is part of a National Trail that will eventually stretch all the way around the coast of England with as much to be delivered by the end of 2020 as possible. It will end up with 2700 miles of pathway around England. The Coastal Path route is not necessarily fixed and will find the path of least resistance through the areas around the coast. If no access is currently available, new access will be looked for. New access rights cannot be imposed upon existing private land (such as houses, gardens etc).

The Coastal Pathway will be a National Trail and thus will be funded from central government, not from local government budgets. There are economic benefits from having a National Trail whereby the local economy benefits from having the opportunity to have increased tourism and visitors. There is also the advantage of having a very low level of liability for the landowners. With a public footpath, if the path erodes then it is lost and cannot be reinstated. A National Trail can be rolled back and the route moved if erosion occurs or development is needed (such as flood defences etc). Habitat assessments are carried out where the path goes into areas such as defined Wildlife Habitats and Sites of Special Scientific Interest etc. Once the route has been defined and published, there will be an 8-week consultation period and any comments and objections can be made at this point.

The proposed route for SMI will come in across the bridge, across the boardwalk and then over the Bund to follow the path right around SMI to the Marina.

A03/Q1. Resident Question: What is the expected volume of visitors who will use the path?

The results of surveys on existing paths shows that people tend to gravitate towards 'honey pot' sites where there are car parks, visitor centres and particular views. The expectation would be that there would not be a large increase in traffic, but the opportunity exists to provide things such as tea stations etc. But no new access is being created, so this is not going to be seen as a 'new' site.

A03/Q2. Resident Question: Who is responsible for the state of repair of the path?

Natural England is responsible for getting to the stage where the path is open and to fund all the start-up infrastructure. Once opened, the responsibility passes to the local access authority (Medway Council), but money is received directly from central government for the maintenance of the pathway and it must be demonstrated that this has been spent on that purpose. This may include maintaining existing structures (such as the Boardwalk), but not guaranteed.

A03/Q3. Resident Question: Is there a minimum specification for the paths, such as all weather or suitable for bicycles, disabled access etc?

Coastal Access Rights only specify the right of access for people on foot, there are no new rights. The idea is not to urbanise the coast and to leave surfaces as they already exist. Only if access is not possible due to the current state of the surface would any upgrades be carried out and then only to

the minimum required. 'Honey Pot' sites are generally chosen to be wheelchair friendly, such as Riverside Country Park, but there is no requirement for access to all of the path.

MS then thanked Francesca Sanchez & Laura Whitfield for taking the time to come to the meeting. Both left the meeting at this point.

Any other questions can be sent to Julian or SMIRA.

A copy of the presentation by Natural England is attached to these minutes as Appendix E

Item A04: Presentation on Parkinson's Group

Presentation made by Phil Bungay and Peter Pritchard (SMI Resident).

Peter has been diagnosed with Parkinson's. Every hour, someone is told that they have Parkinson's disease and the idea of Parkinson's UK, along with local groups, is to provide support and advice to those who have been diagnosed and to search for a cure since Parkinson's is currently incurable. They also campaign to raise awareness. There are two local groups and details can be found via the website parkinsons.org.uk for anyone who wants more information.

Parkinson's was first identified in 1817 as a shaking palsy. There are many symptoms and the most well-known is a tremor, but this does not always manifest. Symptoms also include tiredness, slurred speech, and problems with balance. There are 6.3 million sufferers world-wide and 127,000 in the UK. There is no common cause known for Parkinson's. Alleviation of the symptoms can be found via exercise and there is an exercise class held at the Community Centre that generally has around 20 people attending at any one time. The class is running with the University of Kent and it is showing to help people control the symptoms. There is going to be an Arts Festival taking place in July, including a play, that will be run through an umbrella group, Medway Neurological Network, that covers neurological conditions such as Parkinson's, Multiple Sclerosis etc. Phil said that the most important thing is always to remain positive.

A04/Q1. Resident Question: Where will the play be held?

The play will be held at Eastgate House and will be free to attend.

A04/Q2. Resident Question: Are Arts seen as therapeutic for Parkinson's sufferers?

Yes, all forms of Arts and exercise are shown to be therapeutic.

MS asked for the dates and times of the exercise classes.

Phil Bungay advised there is one in the Community Centre every Tuesday evening from 6.30pm-7.30pm. There is also a singing group on a Saturday during term times from 10.30am-12pm.

A04/Q3. Resident Question: Is the singing group open to people with dementia?

Yes it is.

A04/Q4. Resident Question: Is the group open to all Medway residents?

Yes – Peter is the only SMI resident in the group at the moment.

MS then thanked Phil Bungay and Peter Pritchard for attending and giving the presentation. Both left the meeting at this point.

Links to the video's shown at the meeting are as follows:

PD; <https://youtu.be/yZRwbGWhw3A>

exercise: <https://youtu.be/zXfGaDgTIJU>

skylarks; https://drive.google.com/file/d/1b_ndx1qzntbcxnXleBRLhtGIZmjZZWpv/view?usp=sharing

Item A05: Minutes of last meeting 26.3.19 and update on outstanding actions

JT gave the meeting the following written updates, which had been received from Cllr. Tejan in response to questions asked at the previous meeting.

A05/Q1: The Island is changing all the time with the new development. Would it be possible to have an updated map of the island on the notice boards; newsletters/annual statement or sent to residents?

A05/U1: It is my understanding that this matter has been dealt with by CMT. Once SMIRA have received this, we will circulate through all of our methods.

A05/Q2: Why are all signs different on the island and can the approach be consistent across the island? Some say just road name, some list roads.

A05/U2: Further to my engagement with officers of the Council, it was suggested that the development at St. Mary's Island has been underway for a number of years, and in the early years' street nameplates were installed on the road to show all other roads that the spine road lead to. At some point in the past, a further decision was made to no longer list "leading to" road names. Unfortunately, officers were unable to advise on the date that this was implemented, however it is likely this decision was made taking into account the ongoing maintenance costs to the Council once the roads became adopted. I was informed that it is not just St. Mary's Island that this approach has been applied to as any street nameplate from the date that directive was given, would also no longer state any additional road names. Any "leading to" street nameplates in Medway would only be replaced if damaged and therefore there will continue to be an inconsistent approach to all street nameplates for some years to come.

JT expanded on this to say that this the consistent approach in the future will be for the nameplate to read only the current road.

A05/Q3: Can a road sign be placed on the roundabout or on Restharrow Way to say that the majority of roads are cul de sacs in this road area. A bus accidentally went down Restharrow and it was difficult for them to get out.

A05/U3: Further to my engagement with Council Officers, it was suggested that it was very common for developers to put "leading to" nameplates in place on large development areas, especially from the 1990's and this was mainly around a sales pitch, to prospective buyers. The function of a street nameplate is to advise people of where they are, not where they are going to and the Council Adoptions Team have worked on this premise and placed it in their Policy, which has been for at least 7 years as officers could remember. However, as SMI has taken a long time to come into adoption from the first phase of construction, a lot of it precedes the Council having a Policy and therefore, the Council has not been able to retrospectively apply it. The adoption of SMI was undertaken on the basis of aligning with current Council maintenance regimes, hence why any replacements are undertaken to current policy requirements, in line with the entire highway network.

A05/Q4: What is the future plans for the area adjacent to the Fishing Village?

A05/U4: This is an amenity space and we expect it to remain an amenity space.

JT also reminded the meeting that Dean Marsh had stated at the previous meeting that any change of use would have to go through the standard planning permission and would be visible and open to consultation through that route.

A05/Q5: How is the dedicated parking and drop off for school children going to work and how will this now work now as it's all fenced in? From the original proposal we saw parking being made

available alongside the assisted living building and a proposed route from this car park directly to the coloured crossing.

A05/U5: I was informed by CML that the compound being utilised to construct the development is sited in the location that will eventually be the school drop off zone. As a result, this will be delivered towards the end of the scheme. This has always been the intention in terms of the timing of its delivery, although it is located close to the Extra Care facility geographically it was never proposed in terms of timing that it would be completed at the same time as the Extra Care facility.

Following these updates, JT asked for a Proposer and Secunder for the minutes of the 26.3.19 meeting.

Proposer: Chris Hynes

Secunder: Mark Taylor

There were no objections and so the minutes of the 26.3.19 meeting were approved.

Post Meeting Updates:

Since the meeting, further updates on questions asked at the 26.3.19 meeting have been received from Julian Perry (CEO of CMT) as follows.

A05/Q6: Rubbish from the CML building site was causing an issue. They had spoken to the MD of CML South and they would now do a litter walk every Friday. Could CMT do the same as some of the fencing in areas is down?

A05/U6: Under the Key Performance Indicators for CMT's soft Landscaping contractors, litter picking, and waste bin emptying is undertaken on a Monday, Wednesday and Friday of each week. The team has been made aware by the CMT team to specifically check this area around the CML site.

A05/Q7: About the rubbish blowing from the Persimmon development on Colonial Wharf into the Basins. What can be done?

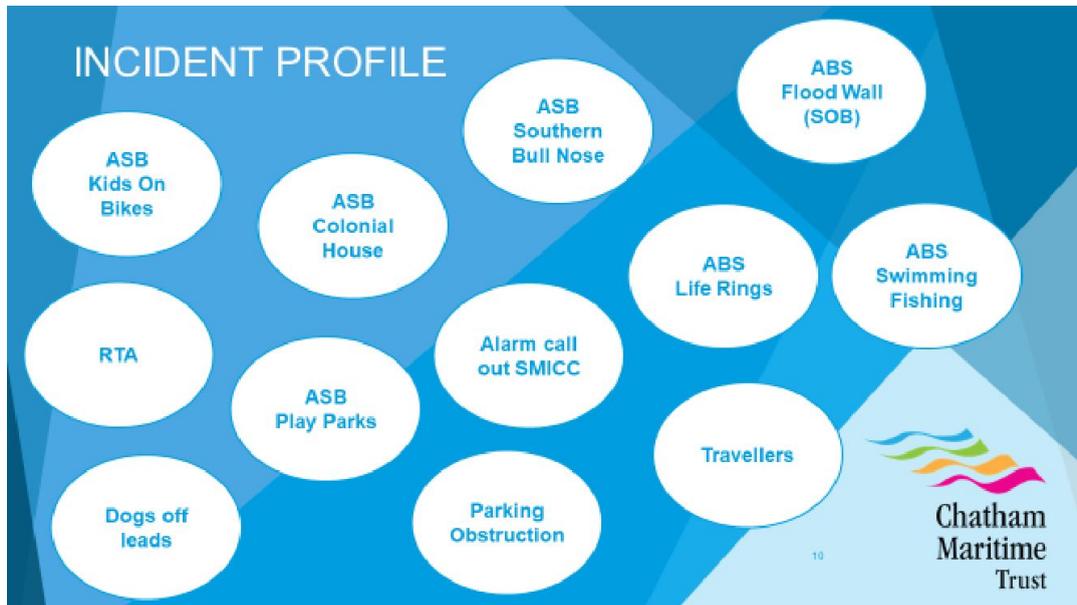
A05/U7: CMT have added metal mesh grating to the lower part of the handrailing all around basin 2 along with working with the developer to minimise waste from Persimmon's site. The developer has now recently installed hoarding around the site perimeter together with CMT taking back the pathway to the south of Basin 2 (Maintenance work pending on fixtures and fittings). CMT have also procured a Sea Bin (£2,500) for use in Basin 2, funded by Persimmons, as part of CMT's ongoing working relationship with the developer. This is to be installed in Basin 2 later this year once watersports activities are resumed. Furthermore, as part of the ongoing watersports responsibilities, the Safety Boat will soon be back in operation gathering and removing rubbish from Basin 2 by the use of a pole and net.

A05/Q8: MS said she has spoken to Dean Marsh previously about providing data on types of crime handled each month rather than specific cases, so resident could understand what types of actions were being taken, without impacting on any ongoing investigations.

A05/U8: Please refer to the attached Crime Report for 2018 shown in Appendix F as extracted from published Police data for the Medway area. This will be updated with 2019 information every 6 months or so. Furthermore, the PCSO will be providing an update on latest security issues at SMIRA meetings.

A05/Q9: MS said that CMT could provide residents with more tailored information that pertained to SMI rather than the entire Chatham Maritime Estate so that the security aspect could be more easily understood. GR also said that River Ward had a dubious reputation in terms of crime however SMI is actually a very safe place to live compared to other parts of the ward.

A05/U9: It is helpful to include CMT as an overall estate as this provides and overall crime position for the whole estate. Residents should be aware that crime that occurs to the south of the basins can have an effect on SMI as crime often travels from the SOB area to SMI. There is a regular monitoring process within CMT as noted by the profiles below.



A05/Q10: What can be done about the standard of parking around the school area and crossing during school run times?

A05/U10: This is not a CMT issue as the roads are adopted and fall under Medway Council’s jurisdiction. Dean will, however, speak to Mrs Easton, the Headteacher, to publicise to the children that the Rainbow Crossing is not an official crossing but rather a visible place to cross the road.

Secretary’s Note: We are waiting to be advised on the outcome of this conversation.

A05/Q11: What is happening with the lights on Central Walk in terms of the number, brightness, shading etc?

A05/U11: There is no action planned for this one as the lux levels have been reviewed by electrical contractor and found to be appropriate for the pathway

SMIRA have also received the following clarifications from CMT regarding items from the March meeting that they have requested be included in these minutes.

A05/Q12: CMT are supposed to provide SMIRA with funds – have they changed that requirement?

A05/U12: CMT has no statutory duty to fund SMIRA but has funded this in the past as part of CMT’s charitable objectives.

Item A06: CMT Stakeholder Q&A

MS introduced and welcomed Julian Perry (CMT CEO) and Grant Leathwhite. MS reminded everyone that SMIRA have already provided CMT with any questions received in advance to try and ensure that as many questions as possible can be answered at the meeting.

A06/Q1. Pre-Submitted Question: The bird of prey that is being used at Dockside to scare the feral pigeons away has scared the pigeons straight over to the waterfront houses that overlook basin 2. The gardens are now full of pigeon poo, the conservatory roofs are similarly covered. The

residents living in those properties can no longer feed the birds in their gardens as they are now inundated with the aforementioned feral pigeons that have scared off the smaller birds. Is there anything CMT do to resolve this?

Julian Perry said that the bird of prey was introduced by the Dockside Outlet centre around 18 months ago to scare away the pigeons from that area and that CMT were unaware of any issues with pigeons on SMI until this question was asked. It's not something that CMT can really address as they cannot control things being undertaken by a third party. Grant Leathwhite said that there are birds of prey naturally on SMI but that to specifically introduce them would cause the small birds to be scared off and CMT have been working to encourage these small birds for many years.

A06/Q2. Pre-Submitted Question: What is the purpose and benefits of speed watch on SMI?

Julian said that the idea of Speed Watch is to maintain low speeds on the Island for the benefit of the environment and the residents.

MS then asked Glenn Rogers (GR) to expand on this as he is the SMIRA lead and Speed Watch co-ordinator for SMI. GR said that Carl Davis looks after the equipment on behalf of SMIRA. Speed Watch is an approved Police scheme to remind people of the change in speed limit as you come onto SMI. We have a school, people walking and cycling and that there are limited crossing places available. No-one is fined for breaking the limit and the police send advisory letters to those exceeding the limit. If it is found that there is a problem, it may lead to a formal speed trap being set up.

A06/Q2-1. Resident at meeting Question. What had happened to the 'smiley' sign that used to be on the bridge?.

GR said that he didn't know where it was now, but that he believed that there had been a complaint about it shining too brightly in someone's window. Grant Leathwhite said that the sign is not a 'smiley face' sign but is one that just shows the speed of the vehicle. When it was first installed, Grant was present and told the contractors that they were putting it on the wrong side of the bridge and it needed to be moved. The contractors stated that they were installing it in the place designated to them and declined to move it. Since it was taken down, it has been stored safely. To reinstate it, the pole would have to be put up by the council as they are the landowners. It also cannot be permanently sited, so the desire is to have multiple sites available so that the sign can be moved around the Island.

A06/Q2-2. Resident at meeting Question. How often is Speed Watch run?

GR said that they have 11 members of the group, but it is always hard getting the 3-4 people required together. It requires this number in order to capture all of the details. GR is looking for more people to join the group, once they have passed a very basic test.

A06/Q3. Pre-Submitted Question: What can be done about the noise and potential damage to vehicles crossing the bridge at SMI? There is a clear noise when residents cross at the midpoint which can be heard by SMI residents on the island and adjacent blocks of flats.

Julian Perry explained that there is a depression that has developed due to settlement of the carriageway on the south side of the bridge over the past 2-3 years. CMT has reported this depression a number of times to Medway Council Highways department and various other people at the Council, including at highway adoption meetings which the previous SMIRA Board members attended and to the Council Wardens (Current and present). They will continue to pursue Medway Council for this to be rectified as the maintenance of the adopted Maritime Way is their responsibility. MS said that SMIRA has contacted Cllr Habib Tejan regarding this and would add any update that he provides to the minutes.

Post Meeting Update: Cllr Tejan responded by e-mail saying that the Frontline Services team at Medway Council have raised a task order relating to the settlement of the carriageway and that this should be resolved shortly, hopefully also helping with the noise issue. However, whilst the works

are being undertaken, the engineer will use the lane closure to look at the asphalt road surface near the mid-point of the bridge to try and identify any other obvious contributing cause. SMIRA have requested that Cllr Tejan keep it updated on any engineer findings so it can update residents.

A06/Q4. Pre-Submitted Question: Will there be a review of security at any point?

Both Julian Perry and Grant Leathwhite explained that CMT carries out regular reviews of the security across the estate to ensure that this is adequate. Ward Security have recently been re-appointed under a new contract to provide the necessary on-going security for CMT's infrastructure across the whole of the CM Estate. To assist residents in understanding the security arrangements, it is helpful for CMT to provide a summary of all the parties involved in security across the island:

- The local PCSO Angela Saunders regularly patrols the Chatham Maritime Estate when on duty and as the post is fully funded by the Trust we benefit from her presence all the time. You will also regularly see other PCSO's from the River Ward patrolling the site.
- We have an Estates Officer Carl Davies who works Monday to Friday and patrols the site either by foot or in the CMT Estates Vehicle to guard CMT property.
- The Council Warden, Chris Harrison from Chatham River Ward regularly visits the Island.
- CMT has a number of contractors working for the Trust on site who feedback suspicious behavior whenever they see it.
- Ward Security monitor our CCTV cameras 24 hours a day, physically patrolling once an hour, and CMT currently have 46 CCTV cameras across the Chatham Maritime Estate to protect CMT property. They also operate our 24-hour security telephone line (01634 890 292).
- Ward Security carry out at least one patrol at night of all the Chatham Maritime Trust's property as well as additional checks on the Play Parks on weekend days. They will also do reactive call outs when instructed to do so by the Ward control room as well as being contracted to provide manned guarding when we feel they are required due to specific recurring issues.
- We have two sets of ANPR cameras on the estate. One set on the HMS Chatham Bridge and one set entering the Pembroke Arch.
- CMT have a very good working relationship with both the local Police and Medway Council and as such are able to deal with most security issues fairly quickly. Fortunately, Kent police are on our doorstep and we would encourage all residents to report any criminal activity on 999 in an emergency or 101 for non-emergencies.
- There are a number of Neighbourhood watch areas on Saint Mary's Island, if you would like to get involved please contact Glenn Rogers who is the SMIRA Neighbourhood Watch co-ordinator and he should be able to assist. There are also a couple of Neighbourhood Watch Facebook pages set up on the Island
- Last but not least, and probably most importantly, we have numerous residents on the island who regularly contact us and play an important role in keeping unwanted behavior to a minimum on the Estate.

Although it is true to say that the estate is much safer than most areas, we are not immune to criminal activity and antisocial behavior and as such encourage everyone on the estate to remain vigilant and report anything suspicious to the Police. MS said that Neighbourhood Watch is only active on three sectors of the Island and that SMIRA were very keen to get it working in all sectors. GR said he would be happy to talk to anyone about this.

A06/Q4-1. Resident at meeting Question: Are the security cameras marked on maps of the Island?

Grant Leathwhite explained that they weren't in order to avoid making it obvious where any gaps in coverage may be, thus potentially making those areas a target. The resident in question accepted that, although they would like to know where the cameras were sited, Grant's explanation was understandable and that they still felt we had better security than most other areas. JT also added that Julian Perry had kindly agreed to meet with residents regarding any security concerns and that SMIRA would be co-ordinating soon between those who had shown an interest and CMT to make this happen.

A06/Q7. Pre-Submitted Question: What are CMT doing to actively manage maintenance responsibility by Countryside on the Azure Sector? A number of residents have already complained directly about the condition of the communal areas.

Julian said that CMT are arranging with Countryside Properties for the transfer of the Azure Sector landscaping to the Trust as soon as possible so that the many outstanding issues can be dealt with and that money will be received from Countryside to replant any areas that have died back. We intend for this to occur later in May 2019. However, Countryside are currently responsible for maintenance and CMT have been chasing them to fulfil their immediate obligations.

A06/Q7-1. Resident at meeting Question: There are no front gardens in Azure per se, so will this responsibility also transfer to CMT?

Julian Perry said that some areas will transfer, and some won't. It will depend very much on the exact areas.

A06/Q8. Pre-Submitted Question: Can the trees and bushes on Island Way East between the 'Stones' roundabout and the Restharrow Way roundabout be attended to please?

Grant Leathwhite explained that the trees and bushes farthest away from the road are not always owned by CMT – they are owned by residents and that he could write to them asking for them to be cut back. Grant Leathwhite said that he constantly checks the areas that CMT are responsible for and that he spends a lot of time asking for privately owned hedges and trees to be cut back. There are complications if the resident of the property is a tenant. The last resort is either legal action or for CMT to do the work and then invoice the property concerned – but they try to avoid this wherever possible. The paths belong to the Council, but the CMT Board has decided to spray the paths in order to control any weeds and the Council have agreed to this. This is currently only for this year but CMT will work with the Council in future to avoid the block paving being so badly damaged that it is taken up and replaced with tarmac.

A06/Q8-1. Resident at meeting Question: Are the chemicals used for the spraying animal friendly?
Grant Leathwhite stated that they were.

A06/Q8-2. Resident at meeting Question: The trees and bushes in question were pointed out to Dean Marsh during a walkabout in October 2018 so why has nothing been done before now?

Grant Leathwhite explained that he could not talk about specifics without fully checking who was responsible, but they did have problems with a resident. GR said that he has been on a walk with Grant Leathwhite and that he knows that Grant Leathwhite is trying to engage wherever possible. Grant Leathwhite also said that some of the planting was done too close to the edge of the pathways and that the shrubs and bushes have grown out into the pathway access. On the new sectors, CMT have asked CML to plant farther away from the edges to give the planting room to grow outwards without affecting pathway access. Replanting will be done with this in mind whenever it is required.

A06/Q9. Resident at meeting Question: What can CMT do to ensure that unoccupied properties do not become an eyesore due to lack of maintenance?

Grant Leathwhite said that they will try and speak or write to the owners of the property in question and advise them of their responsibility to maintain the property.

A06/Q10. Resident at meeting Question: Is there much crime on the Island?

Grant Leathwhite said that, in comparison to the rest of Medway, he would have said that there was not. CMT do get opportunists being reported to them and can divert security resources as required. Generally, crime on the Island is opportunist where vehicles have been left unsecured. The CCTV operators will call the police if necessary.

A06/Q11. Resident at meeting Question: CMT has resources of c.£20 million and this has gone up by c.£2 million in the last year. What is the Trust policy on building up capital? Is it to build it up to spend?

Julian Perry said that the capital is there to finance the whole estate for the period of the 150-year responsibility of the Trust and will be used to replace large scale items such as bridges, river defences etc. That is its purpose.

A06/Q12. Resident at meeting Question: There was an Estate walk-about mentioned in the minutes of the last meeting and the resident in question was unaware of this. How was this advertised?

Grant Leathwhite said that there had not been one since the bulb planting day. The one referred to in the minutes was one that GR did with Grant. However, Grant Leathwhite said that if anyone wished to walk a specific area, they need only get in contact with the Trust offices and they will be happy to arrange a visit. MS said that a presentation to be made later in the meeting would be for Sector Reps who could take some responsibility for their areas and arrange things like this.

There were no further questions and MS thanked both Julian Perry and Grant Leathwhite for their attendance who both left the meeting at this point

Item A07: Update on the Easter Egg Hunt held 21/04/2019

MS gave the following highlights:

- 100 residents took part.
- Over 700 eggs were donated by residents and businesses. Thank you to the whole community who supported this event.
- Personal thanks from MS to the 10 Marshals who attended training beforehand and provided support on the day.

MS said that it was a great example of the sort of event that the SMIRA Board wants to do in the future.

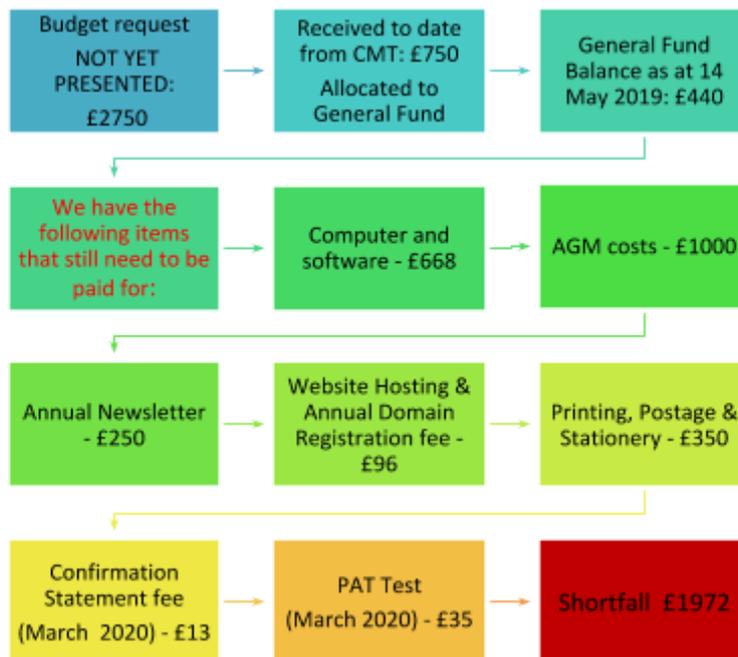
Item A08: Update on the Saturday Drop-In held 27/04/2019

20 residents attended the Drop-In held at the new Atlas Café in the assisted living building opposite the school. The café is open to anyone from 8am-10am for breakfast and 12pm-2pm for lunch. There are also plans for a hairdressers' to open alongside it. The management at the café have said that they are happy for future Drop-In events to be held there, the next one scheduled for Saturday 1st June, 12pm-2pm. The SMIRA Board wants to promote the Drop-In as an alternative way of meeting the Board. There will be a formal poll to be taken at the June Formal Residents' Meeting as to whether the Drop-Ins should continue to be held as the Board did undertake to run some pilot meetings and then allow the residents to make the final decision as the continuation of the idea.

Item A09: Update on the SMIRA Budget (Yvonne Bishop)

YB updated that SMIRA were not given the opportunity to present the budget to the CMT Finance Committee and thus SMIRA still has no funds. £2750 has been requested and £750 has been

released from CMT so far to cover D&O Insurance. £440 is available in the General Fund but the current expenditure that the Board is proposing leaves us with a shortfall of £1972. The following outline shows budget position:



A09/Q1. Resident at meeting Question: Why were the CMT representatives allowed to leave when the resident wished to question them about the budget?

JT stated that he would answer this question. The two gentlemen at the meeting from CMT are CMT employees, not CMT Trustees and that it should not be expected for employees to answer questions regarding Trustee matters. It would not be fair on them as they are not responsible for making those decisions.

A09/Q2. Resident at meeting Question: Are the SMIRA Board going to invite those that are responsible for these decisions to the Residents' Meeting?

MS said SMIRA could extend the invitation to them.

A09/Q3. Resident at meeting Question: The resident was at a meeting with a CMT Trustee the previous week and the Trustee did not know anything about the current situation, was ashamed that the SMIRA Board had been offered no assistance with the Easter Egg Hunt, was appalled that it had been indicated to SMIRA that it should look to become self-sufficient and that the Trustee would look into what was happening. The resident felt that someone was not keeping the full CMT Trustee Board informed and that they should be standing in front of the Residents' Meeting to explain this. JT said that all lines of communication possible were open with the CMT Trustees and that the SMIRA Board were working to resolve the budgetary issues as quickly as possible but that we currently have no timescales as to when this might be for this to happen. All that the SMIRA Board can do is to inform the residents where we are, what we are trying to do and what the options are on a meeting to meeting basis. The SMIRA Board could not make further comment on this matter.

A09/Q3. Resident at the meeting Question: What is the £1088 for?

JT explained that we are legally required, should we hold an AGM, to provide paperwork, a meeting space and associated facilities to go along with it. Based on the 2018's costings, that will be the cost to SMIRA. This includes printing, postage and all other associated costs.

Item A10: Summer Event Proposal (Yvonne Bishop)

MS said that we do have money from the Community Fund (not the main SMIRA budget) for a proposed Summer Event with £369 available. YB said that the original idea was for a big picnic and that there have been similar events in the past. SMIRA would like residents to nominate local charities, SMIRA will do the due diligence on these and then put those nominated to a residents' vote. There will be a nominal charge for the picnic and that money will go to the chosen charities. A resident (previous to this meeting) then suggested to YB that a dog show may be a good idea. YB has already agreed with CMT for the use of the dog run. There will be costs involved as we will need Public Liability cover, the cost of trophies and the need to hold the insurance excess. The minimum cover accepted by CMT is £5 million, with an excess of £250. This would cost £165 for up to 200 attendees, £220 for up to 500 attendees and £274 for up to 1000 attendees. SMIRA has already received an offer from a resident who is an events planner and the risk assessment and CMT licence document will be done for free by an external consultant who also completed the one for the Easter Egg Hunt in April 2019.

MS said that the money being used for this is the ring fenced money left over from the Easter Egg Hunt. MS advised that a £430 donation towards the Easter Egg Hunt had been received from CML, that a letter of thanks had been sent to them and that MS wished to personally thank again SMI resident Steve Kendall for taking a lead in obtaining this donation.

A10/Q1. Resident at the meeting Question: Is there any reason why the costs of the event cannot be offset by approaching potential sponsors such as dog food companies/suppliers, dog groomers etc? It would be good advertising for them and would help with the costs.

YB said that this was something that would certainly be considered, but that planning had not been fully started as the SMIRA Board wanted the confirmation from the residents that this was something they were in agreement with.

A10/Q2. Resident at the meeting Question: What is the difference between the £369 available for this event and the £440 available in a different budget? Can this not be used for the AGM?

MS explained that the £440 is in the General Fund, to be used for day to day running costs of SMIRA. The £369 is in the Community Fund and that the Board had said that any money left over from the Easter Egg Hunt would be ring fenced for further Community events. YB also said that any excess money in the General Fund is returned to CMT whereas the Community Fund rolls over whatever is left on a continual basis.

MS then asked for a vote on whether the Community Fund money should be used to deliver a Summer Event?

Votes in favour: 19

Votes against: 0

MS said that the Board would now start more detailed planning and come back to the residents. An offer of help was then received from the floor and gratefully accepted.

MS then said that the next question was over the level of insurance required, which would be dependent upon the number of people attending. There was discussion over the capacity of the area to be used and it was ultimately decided that the best idea would be to speak to CMT as to their recommendations on capacity and for the Board to present proposals in June based on these discussions.

Action: YB to establish capacity and present detailed planning at June meeting and for residents to vote on the number of attendees and appropriate insurance cover.

Item A11: Presentation on Associate v Full Membership (Yvonne Bishop)

YB gave the following information about how the setup of SMIRA means that the Articles of Association define the Full membership.

- As a Limited Company SMIRA has Articles of Association which define who can be admitted as a member of the Association.
- Membership is currently confined to ONE resident from each dwelling which is owned or leased for more than 5 years or one from each commercial property which is owned or leased (and is liable to pay the rent charge on that commercial property)
- Alteration of the Articles of Association is possible by Special Resolution, but this will require a full consultation with all 1400 homes, c3000 residents who currently live or own property on the Island. This is a huge undertaking that will take time and the Board will bring a presentation on the outline of the proposal to the AGM for a vote by the members

In the meantime, Associate Membership will bridge the gap by allowing us to;

- Be GDPR compliant for distribution of all communication
- Demonstrate to all stakeholders that SMIRA represents all residents
- Enable all residents to be involved and included in the roll out of sector reps and member benefits
- Allow second homeowner applicants, tenants or leaseholders of less than 5 years to be involved in the decision making of SMIRA at the regular formal meetings (EGMs).

A question was raised by a resident via our Facebook page regarding the cost of membership;

- There is no fee to be a Full or Associate member.
- The £10 mentioned on the application form is a suggested donation.

YB said that the most often asked question is over why only one member per household and what effect that has.

The main difference between Associate and Full membership is the voting rights at the AGM. These will remain Full Members only with no disenfranchisement. Associate members will not be able to vote on AGM matters, with no vote on the Directors of SMIRA and the inability to be a Director of SMIRA. MS reminded the meeting that membership of SMIRA is free and that any donation is only voluntary.

MS explained that to roll out Associate membership now would bridge the gap caused by the current articles of association and would mean that SMIRA could roll out Sector Representation and Member Benefits to all eligible residents now if agreed. Otherwise if we waited until the planning and delivery of the consultation then SMIRA would have to wait until 2020.

JT said that he wasn't involved in the original idea of this as he wasn't on the SMIRA Board at the time, but that he feels very passionately about this. Anyone who is not a homeowner or has a guaranteed 5 years tenancy has no true say. Since JT's son started school, he has met people who have lived on SMI for 10 years, but only on a 1 year rolling tenancy. They are not allowed to be SMIRA members but have watched the house next door be bought and sold multiple times with those people being allowed to be SMIRA members even though they only live on SMI for a short period.

A11/Q1. Resident at meeting Question: If I can't vote at the AGM, what can I vote on?

JT explained that only at the AGM can Full members exclusively vote. At all other meetings, the Chair has the discretion to allow all attendees to vote. There was a further discussion as to what the benefit of being an Associate member was. MS explained that the main incentive behind Associate Membership was to be able to roll out Sector Reps and Member Benefits to all and bridge the gap to full membership until full consultation can be carried out.

A11/Q2. Resident at meeting Question: Although agreeing with everything that has been said, why would anyone want to be seen as a second-class Associate member?

MS explained that to change the Articles of Association will require a full consultation and vote by Full members only. Associate Membership is a stepping stone to bridge the gap, roll out sector representation and member benefits to all. Changing the Articles of Association can only be done in the long term and would be planned and delivered in 2020.

A11/Q3. Resident at meeting Question: What does a full consultation actually mean, what are the steps?

YB said that it is something that only the Full members can vote on and that the Board currently cannot verify exactly how many members there are. This work is still ongoing and so we cannot begin the consultation until this work is done. The profile of SMI has changed – multi-generational living, shared ownership, increased renting etc. This means that the Board has to look at how to alter the membership structure.

A11/Q4. Resident at meeting Question: Why can't Associate Membership be brought in alongside the undertaking to look to change the Articles of Association?

MS said that this is exactly what the Board want to do. This is not the endpoint, it is the start and a temporary measure. The current Board has not been in place for long and are determined to look into this, but it will take time. The initial aim is to get people feeling that being a SMIRA member is a good thing for them. Then we can go forward and look at the bigger picture and find out if the original Articles of Association are still fit for purpose and, if not, what the residents want them to be changed to. The Board want to be sure that they get this right.

A11/Q5. Resident at meeting Question: The original covenants of the Island state that homes are for single family use only, so why do we need to have other household members represented under the Associate Members?

YB said that it is questions like this that highlight how much work is going to be involved in unpicking the Articles of Association. It is a very valid question to ask how many people we could bring into Full membership of SMIRA? But equally, why should adult residents not have a say in this?

MS then asked for a vote on rolling out Associate Membership.

Votes in favour: 15

Votes against: 8

MS stated that the Board would now take this forward. A resident raised a point of order that only Full members could vote on changing the membership of SMIRA. MS stated that the Board would take away the point of order, to ensure that the chairs discretion to allow voting at an EGM for all residents was valid in this case and that adding associate membership was not in conflict with the current Articles of Association and did not require a Full member only vote.

Despite the Boards enthusiasm for this initiative to ensure all residents were treated equally, it was for residents to have the final say and there were obviously still concerns regarding this. MS agreed to report back to the next meeting and to bring associate membership to residents again for questioning.

A11/Q6. Resident at meeting Question: Is there an initiative planned to increase the membership?

JT says he is looking at doing heat maps of where we have members, how long standing those members have been and analysing the data as much as possible but it's a big piece of work to find out how he can verify what he has on the database compared to what he can find out from other sources.

Post meeting: A Q&A leaflet was sent out to all current members as additional information.

Item A12: Sector Representatives (Glenn Rogers)

- Currently 12 sectors with 4 more to build
- Up to 3 residents required per sector
- Eligibility criteria: Must be a SMIRA member, must live on SMI and in sector of responsibility and able available to attend resident meetings and drop ins
- Key skill required: Ability to communicate with others
- Period in post: Up to 3 years
- Key duties: Speak to residents about positives aspects of living on SMI and areas of concern, work with SMIRA and other stakeholders

GR explained that there will not be many meetings, it's more feeding back into the SMIRA Board as to the issues that are affecting the individual sectors. The SMIRA Board want to implement this in order to get more involvement from across the Island as it is not possible for the current 4 Board members to cover the whole area. MS said that she appreciates that whilst a lot of people want to be involved in the community, they may not have the time to be able to commit to being a member of the SMIRA Board and that this ties in with the whole philosophy of engaging with residents in different ways.

A12/Q1. Resident Question: What checks will be carried out on anyone who wishes to volunteer for this and what skills are required?

MS replied that the only real skill set is to be a good communicator and that a Sector Rep must be a SMIRA member. Volunteers can be self-nominated, and their membership will be ratified before they can be agreed. In the event of an over-subscription of volunteers a vote will be held at the next Formal Residents Meeting.

MS then called a vote on the idea of Sector Reps being taken forward.

Votes in favour: 20

Votes against: 0

Item A13: Closing the meeting

MS thanked everyone for attending and confirmed that the next formal meeting would be on Tuesday 18th June 2019 commencing at 7.30pm and held in the Community Centre. Also, the next Saturday Drop-In would be on Saturday 1st June 2019.

The meeting was formally closed at 9.40pm.

Appendix A: Full list of questions and answers from the meeting

Appendix B: Polls and Results

Appendix C: Follow up actions for the next meeting

Appendix D: Updates on follow up actions from the previous meeting

Appendix E: Crime Report for 2018

Appendix F: SMIRA screens which supported meeting agenda.

Appendix A: Full list of Questions and Answers from the meeting 14.5.19

A03/Q1: What is the expected volume of visitors who will use the path?

Asked via: Resident at the meeting during item A03 – Natural England Presentation.

Answered by: Francesca Sanchez (Natural England)

The results of surveys on existing paths shows that people tend to gravitate towards ‘honey pot’ sites where there are car parks, visitor centres and particular views. The expectation would be that there would not be a large increase in traffic, but the opportunity exists to provide things such as tea stations etc. But no new access is being created, so this is not going to be seen as a ‘new’ site.

A03/Q2: Who is responsible for the state of repair of the path?

Asked via: Resident at the meeting during item A03 – Natural England Presentation.

Answered by: Francesca Sanchez (Natural England)

Natural England is responsible for getting to the stage where the path is open and to fund all the start-up infrastructure. Once opened, the responsibility passes to the local access authority (Medway Council), but money is received directly from central government for the maintenance of the pathway and it must be demonstrated that this has been spent on that purpose. This may include maintaining existing structures (such as the Boardwalk), but not guaranteed.

A03/Q3: Is there a minimum specification for the paths, such as all weather or suitable for bicycles, disabled access etc?

Asked via: Resident at the meeting during item A03 – Natural England Presentation.

Answered by: Francesca Sanchez (Natural England)

Coastal Access Rights only specify the right of access for people on foot, there are no new rights. The idea is not to urbanise the coast and to leave surfaces as they already exist. Only if access is not possible due to the current state of the surface would any upgrades be carried out and then only to the minimum required. ‘Honey Pot’ sites are generally chosen to be wheelchair friendly, such as Riverside Country Park, but there is no requirement for access to all of the path.

A04/Q1: Where will the Medway Neurological Group play be held?

Asked via: Resident at the meeting during item A04 – Parkinson’s Group Presentation.

Answered by: Phil Bungay (Parkinson’s Group)

The play will be held at Eastgate House and will be free to attend.

A04/Q2: Are Arts seen as therapeutic for Parkinson’s sufferers?

Asked via: Resident at the meeting during item A04 – Parkinson’s Group Presentation.

Answered by: Phil Bungay (Parkinson’s Group)

Yes, all forms of Arts and exercise are shown to be therapeutic.

A04/Q3: Is the singing group open to people with dementia?

Asked via: Resident at the meeting during item A04 – Parkinson’s Group Presentation.

Answered by: Phil Bungay (Parkinson’s Group)

Yes it is.

A04/Q4: Is the group open to all Medway residents?

Asked via: Resident at the meeting during item A04 – Parkinson’s Group Presentation.

Answered by: Phil Bungay (Parkinson’s Group)

Yes – Peter Pritchard is the only SMI resident in the group at the moment.

A06/Q1: The bird of prey that is being used at Dockside to scare the feral pigeons away has scared the pigeons straight over to the waterfront houses that overlook basin 2. The gardens are now full of pigeon poo, the conservatory roofs are similarly covered. The residents living in those properties can no longer feed the birds in their gardens as they are now inundated with the aforementioned feral pigeons that have scared off the smaller birds. Is there anything CMT do to resolve this?

Asked via: Pre-submitted question during item A06 – CMT Stakeholder Q&A

Answered by: Julian Perry & Grant Leathwhite

Julian Perry said that the bird of prey was introduced by the Dockside Outlet centre around 18 months ago to scare away the pigeons from that area and that CMT were unaware of any issues with pigeons on SMI until this question was asked. It's not something that CMT can really address as they cannot control things being undertaken by a third party. Grant Leathwhite said that there are birds of prey naturally on SMI but that to specifically introduce them would cause the small birds to be scared off and CMT have been working to encourage these small birds for many years.

A06/Q2: What is the purpose and benefits of speed watch on SMI?

Asked via: Pre-submitted question during item A06 – CMT Stakeholder Q&A

Answered by: Julian Perry & Glenn Rogers (SMIRA)

Julian said that the idea of Speed Watch is to maintain low speeds on the Island for the benefit of the environment and the residents.

MS then asked Glenn Rogers (GR) to expand on this as he is the SMIRA lead and Speed Watch co-ordinator for SMI. GR said that Carl Davis looks after the equipment on behalf of SMIRA. Speed Watch is an approved Police scheme to remind people of the change in speed limit as you come onto SMI. We have a school, people walking and cycling and that there are limited crossing places available. No-one is fined for breaking the limit and the police send advisory letters to those exceeding the limit. If it is found that there is a problem, it may lead to a formal speed trap being set up.

A06/Q2-1: What had happened to the 'smiley' sign that used to be on the bridge.

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Glenn Rogers (SMIRA) & Grant Leathwhite

GR said that he didn't know where it was now, but that he believed that there had been a complaint about it shining too brightly in someone's window. Grant Leathwhite said that the sign is not a 'smiley face' sign but is one that just shows the speed of the vehicle. When it was first installed, Grant was present and told the contractors that they were putting it on the wrong side of the bridge and it needed to be moved. The contractors stated that they were installing it in the place designated to them and declined to move it. Since it was taken down, it has been stored safely. To reinstate it, the pole would have to be put up by the council as they are the landowners. It also cannot be permanently sited, so the desire is to have multiple sites available so that the sign can be moved around the Island.

A06/Q2-2: How often is Speed Watch run?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Glenn Rogers (SMIRA)

GR said that they have 11 members of the group but it is always hard getting the 3-4 people required together. It requires this number in order to capture all of the details. GR is looking for more people to join the group, once they have passed a very basic test.

A06/Q3: What can be done about the noise and potential damage to vehicles crossing the bridge at SMI? There is a clear noise when residents cross at the midpoint which can be heard by SMI residents on the island and adjacent blocks of flats.

Asked via: Pre-submitted question during item A06 – CMT Stakeholder Q&A

Answered by: Julian Perry

Julian Perry explained that there is a depression that has developed due to settlement of the carriageway on the south side of the bridge over the past 2-3 years. CMT has reported this depression a number of times to Medway Council Highways department and various other people at the Council, including at highway adoption meetings which the previous SMIRA Board members attended and to the Council Wardens (Current and present). They will continue to pursue Medway Council for this to be rectified as the maintenance of the adopted Maritime Way is their responsibility. MS said that SMIRA has contacted Cllr Habib Tejan regarding this and would add any update that he provides to the minutes.

Post Meeting Update: Cllr Tejan responded by e-mail saying that the Frontline Services team at Medway Council have raised a task order relating to the settlement of the carriageway and that this should be resolved shortly, hopefully also helping with the noise issue. However, whilst the works are being undertaken, the engineer will use the lane closure to look at the asphalt road surface near the mid-point of the bridge to try and identify any other obvious contributing cause. SMIRA have requested that Cllr Tejan keep it updated on any engineer findings so it can update residents.

A06/Q4: Will there be a review of security at any point?

Asked via: Pre-submitted question during item A06 – CMT Stakeholder Q&A

Answered by: Julian Perry & Grant Leathwhite

Both Julian Perry and Grant Leathwhite explained that CMT carries out regular reviews of the security across the estate to ensure that this is adequate. Ward Security have recently been re-appointed under a new contract to provide the necessary on-going security for CMT's infrastructure across the whole of the CM Estate. To assist residents in understanding the security arrangements, it is helpful for CMT to provide a summary of all the parties involved in security across the island:

- The local PCSO Angela Saunders regularly patrols the Chatham Maritime Estate when on duty and as the post is fully funded by the Trust we benefit from her presence all the time. You will also regularly see other PCSO's from the River Ward patrolling the site.
- We have an Estates Officer Carl Davies who works Monday to Friday and patrols the site either by foot or in the CMT Estates Vehicle to guard CMT property.
- The Council Warden, Chris Harrison from Chatham River Ward regularly visits the Island.
- CMT has a number of contractors working for the Trust on site who feedback suspicious behavior whenever they see it.
- Ward Security monitor our CCTV cameras 24 hours a day, physically patrolling once an hour, and CMT currently have 46 CCTV cameras across the Chatham Maritime Estate to protect CMT property. They also operate our 24-hour security telephone line (01634 890 292).
- Ward Security carry out at least one patrol at night of all the Chatham Maritime Trust's property as well as additional checks on the Play Parks on weekend days. They will also do reactive call outs when instructed to do so by the Ward control room as well as being contracted to provide manned guarding when we feel they are required due to specific recurring issues.
- We have two sets of ANPR cameras on the estate. One set on the HMS Chatham Bridge and one set entering the Pembroke Arch.
- CMT have a very good working relationship with both the local Police and Medway Council and as such are able to deal with most security issues fairly quickly. Fortunately, Kent police are on our doorstep and we would encourage all residents to report any criminal activity on 999 in an emergency or 101 for non-emergencies.
- There are a number of Neighbourhood watch areas on Saint Mary's Island, if you would like to get involved please contact Glenn Rogers who is the SMIRA Neighbourhood Watch co-ordinator

and he should be able to assist. There are also a couple of Neighbourhood Watch Facebook pages set up on the Island

- Last but not least, and probably most importantly, we have numerous residents on the island who regularly contact us and play an important role in keeping unwanted behavior to a minimum on the Estate.

Although it is true to say that the estate is much safer than most areas, we are not immune to criminal activity and antisocial behavior and as such encourage everyone on the estate to remain vigilant and report anything suspicious to the Police. MS said that Neighbourhood Watch is only active on three sectors of the Island and that SMIRA were very keen to get it working in all sectors. GR said he would be happy to talk to anyone about this.

A06/Q4-1: Are the security cameras marked on maps of the Island?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Grant Leathwhite

Grant Leathwhite explained that they weren't in order to avoid making it obvious where any gaps in coverage may be, thus potentially making those areas a target. The resident in question accepted that, although they would like to know where the cameras were sited, Grant's explanation was understandable and that they still felt we had better security than most other areas.

JT also added that Julian Perry had kindly agreed to meet with residents regarding any security concerns and that SMIRA would be co-ordinating soon between those who had shown an interest and CMT to make this happen.

A06/Q7: What are CMT doing to actively manage maintenance responsibility by Countryside on the Azure Sector? A number of residents have already complained directly about the condition of the communal areas.

Asked via: Pre-submitted question during item A06 – CMT Stakeholder Q&A

Answered by: Julian Perry

Julian said that CMT are arranging with Countryside Properties for the transfer of the Azure Sector landscaping to the Trust as soon as possible so that the many outstanding issues can be dealt with and that money will be received from Countryside to replant any areas that have died back. We intend for this to occur later in May 2019. However, Countryside are currently responsible for maintenance and CMT have been chasing them to fulfil their immediate obligations.

A06/Q7-1: There are no front gardens in Azure per se, so will this responsibility also transfer to CMT?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Grant Leathwhite

Julian Perry said that some areas will transfer, and some won't. It will depend very much on the exact areas.

A06/Q8: Can the trees and bushes on Island Way East between the 'Stones' roundabout and the Restharrow Way roundabout be attended to please?

Asked via: Pre-submitted question during item A06 – CMT Stakeholder Q&A

Answered by: Grant Leathwhite

Grant Leathwhite explained that the trees and bushes farthest away from the road are not always owned by CMT – they are owned by residents and that he could write to them asking for them to be cut back. Grant Leathwhite said that he constantly checks the areas that CMT are responsible for and that he spends a lot of time asking for privately owned hedges and trees to be cut back. There are complications if the resident of the property is a tenant. The last resort is either legal action or for CMT to do the work and then invoice the property concerned – but they try to avoid this wherever

possible. The paths belong to the Council, but the CMT Board has decided to spray the paths in order to control any weeds and the Council have agreed to this. This is currently only for this year but CMT will work with the Council in future to avoid the block paving being so badly damaged that it is taken up and replaced with tarmac.

A06/Q8-1: Are the chemicals used for the spraying animal friendly?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Grant Leathwhite

Grant Leathwhite stated that they were.

A06/Q8-2: The trees and bushes in question were pointed out to Dean Marsh during a walkabout in October 2018 so why has nothing been done before now?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Grant Leathwhite

Grant Leathwhite explained that he could not talk about specifics without fully checking who was responsible, but they did have problems with a particular resident. GR said that he has been on a walk with Grant and that he knows that Grant is trying to engage wherever possible. Grant Leathwhite also said that some of the planting was done too close to the edge of the pathways and that the shrubs and bushes have grown out into the pathway access. On the new sectors, CMT have asked CML to plant farther away from the edges to give the planting room to grow out wards without affecting pathway access. Replanting will be done with this in mind whenever it is required.

A06/Q9: What can CMT do to ensure that unoccupied properties do not become an eyesore due to lack of maintenance?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Grant Leathwhite

Grant Leathwhite said that they will try and speak or write to the owners of the property in question and advise them of their responsibility to maintain the property.

A06/Q10: Is there much crime on the Island?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Grant Leathwhite

Grant Leathwhite said that, in comparison to the rest of Medway, he would have said that there was not. CMT do get opportunists being reported to them and can divert security resources as required. Generally, crime on the Island is opportunist where vehicles have been left unsecured. The CCTV operators will call the police if necessary.

A06/Q11: CMT has resources of c.£20 million and this has gone up by c.£2 million in the last year. What is the Trust policy on building up capital? Is it to build it up to spend?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Julian Perry

Julian Perry said that the capital is there to finance the whole estate for the period of the 150-year responsibility of the Trust and will be used to replace large scale items such as bridges, river defences etc. That is its purpose.

A06/Q12: There was an Estate walk-about mentioned in the minutes of the last meeting and the resident in question was unaware of this. How was this advertised?

Asked via: Resident at the meeting during item A06 – CMT Stakeholder Q&A

Answered by: Grant Leathwhite

Grant Leathwhite said that there had not been one since the bulb planting day. The one referred to in the minutes was one that GR did with Grant. However, Grant Leathwhite said that if anyone

wished to walk a specific area, they need only get in contact with the Trust offices and they will be happy to arrange a visit. MS said that a presentation to be made later in the meeting would be for Sector Reps who could take some responsibility for their areas and arrange things like this.

A09/Q1: Why were the CMT representatives allowed to leave when the resident wished to question them about the budget?

Asked via: Resident at the meeting during item A09 – Update on the SMIRA Budget

Answered by: John Tower

JT stated that he would answer this question. The two gentlemen at the meeting from CMT are CMT employees, not CMT Trustees and that it should not be expected for employees to answer questions regarding Trustee matters. It would not be fair on them as they are not responsible for making those decisions.

A09/Q2: Are the SMIRA Board going to invite those that are responsible for these decisions to the Residents' Meeting?

Asked via: Resident at the meeting during item A09 – Update on the SMIRA Budget

Answered by: Mandy Samrai

MS said SMIRA could extend the invitation to them.

A09/Q3: The resident was at a meeting with a CMT Trustee the previous week and the Trustee did not know anything about the current situation, was ashamed that the SMIRA Board had been offered no assistance with the Easter Egg Hunt, was appalled that it had been indicated to SMIRA that it should look to become self-sufficient and that the Trustee would look into what was happening. The resident felt that someone was not keeping the full CMT Trustee Board informed and that they should be standing in front of the Residents' Meeting to explain this.

Asked via: Resident at the meeting during item A09 – Update on the SMIRA Budget

Answered by: John Tower

JT said that all lines of communication possible were open with the CMT Trustees and that the SMIRA Board were working to resolve the budgetary issues as quickly as possible but that we currently have no timescales as to when this might be for this to happen. All that the SMIRA Board can do is to inform the residents where we are, what we are trying to do and what the options are on a meeting to meeting basis. The SMIRA Board could not make further comment on this matter.

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Answered by: John Tower

JT explained that we are legally required, should we hold an AGM, to provide paperwork, a meeting space and associated facilities to go along with it. Based on the 2018's costings, that will be the cost to SMIRA. This includes printing, postage and all other associated costs.

A10/Q1: Is there any reason why the costs of the event cannot be offset by approaching potential sponsors such as dog food companies/suppliers, dog groomers etc? It would be good advertising for them and would help with the costs.

Asked via: Resident at the meeting during item A10 – Summer Event Proposal

Answered by: Yvonne Bishop

It would be good advertising for them and would help with the costs.

YB said that this was something that would certainly be considered, but that planning had not been fully started as the SMIRA Board wanted the confirmation from the residents that this was something they were in agreement with.

A10/Q2: What is the difference between the £369 available for this event and the £440 available in a different budget? Can this not be used for the AGM?

Asked via: Resident at the meeting during item A10 – Summer Event Proposal

Answered by: Mandy Samrai & Yvonne Bishop

MS explained that the £440 is in the General Fund, to be used for day to day running costs of SMIRA. The £369 is in the Community Fund and that the Board had said that any money left over from the Easter Egg Hunt would be ring fenced for further Community events. YB also said that any excess money in the General Fund is returned to CMT whereas the Community Fund rolls over whatever is left on a continual basis.

A11/Q1: If I can't vote at the AGM as an Associate Member, what can I vote on?

Asked via: Resident at the meeting during item A11 - Presentation on Associate v Full Membership

Answered by: John Tower & Mandy Samrai

JT explained that only at the AGM can Full members exclusively vote. At all other meetings, the Chair has the discretion to allow all attendees to vote. There was a further discussion as to what the benefit of being an Associate member was. MS explained that the main incentive behind Associate Membership was to be able to roll out Sector Reps and Member Benefits to all and bridge the gap to full membership until full consultation can be carried out.

A11/Q2: Although agreeing with everything that has been said, why would anyone want to be seen as a second-class Associate member? The discussion around SMIRA being a limited company has been broached in the past with CMT being very keen for this to remain. If CMT are looking to no longer fund SMIRA, should this debate not be reopened? The Articles of Association can be changed at an EGM rather than an incomplete solution as proposed.

Asked via: Resident at the meeting during item A11 - Presentation on Associate v Full Membership

Answered by: Mandy Samrai

MS explained that to change the Articles of Association will require a full consultation and vote by Full members only. Associate Membership is a stepping stone to bridge the gap, roll out sector representation and member benefits to all. Changing the Articles of Association can only be done in the long term and would be planned and delivered in 2020.

A11/Q3: What does a full consultation actually mean, what are the steps?

Asked via: Resident at the meeting during item A11 - Presentation on Associate v Full Membership

Answered by: Yvonne Bishop

YB said that it is something that only the Full members can vote on and that the Board currently cannot verify exactly how many members there are. This work is still ongoing and so we cannot begin the consultation until this work is done. The profile of SMI has changed – multi-generational living, shared ownership, increased renting etc. This means that the Board has to look at how to alter the membership structure.

A11/Q4: Why can't Associate Membership be brought in alongside the undertaking to look to change the Articles of Association?

Asked via: Resident at the meeting during item A11 - Presentation on Associate v Full Membership

Answered by: Mandy Samrai

MS said that this is exactly what the Board want to do. This is not the end point; it is the start and a temporary measure. The current Board has not been in place for long and are determined to look into this, but it will take time. The initial aim is to get people feeling that being a SMIRA member is a good thing for them. Then we can go forward and look at the bigger picture and find out if the original Articles of Association are still fit for purpose and, if not, what the residents want them to be changed to. The Board want to be sure that they get this right.

A11/Q5: The original covenants of the Island state that homes are for single family use only, so why do we need to have other household members represented under the Associate Members?

Asked via: Resident at the meeting during item A11 - Presentation on Associate v Full Membership

Answered by: Yvonne Bishop

YB said that it is questions like this that highlight how much work is going to be involved in unpicking the Articles of Association. It is a very valid question to ask how many people we could bring into Full membership of SMIRA? But equally, why should adult residents not have a say in this?

A11/Q6: Is there an initiative planned to increase the membership?

Asked via: Resident at the meeting during item A11 - Presentation on Associate v Full Membership

Answered by: John Tower

JT says he is looking at doing heat maps of where we have members, how long standing those members have been and analysing the data as much as possible but it's a big piece of work to find out how he can verify what he has on the database compared to what he can find out from other sources.

A12/Q1: What checks will be carried out on anyone who wishes to volunteer for this and what skills are required?

Asked via: Resident at the meeting during item A12 – Sector Representatives

Answered by: Mandy Samrai

MS replied that the only real skill set is to be a good communicator and that a Sector Rep must be a SMIRA member. Volunteers can be self-nominated, and their membership will be ratified before they can be agreed. In the event of an over-subscription of volunteers a vote will be held at the next Formal Residents Meeting.

Appendix B: Polls and Results

Poll: Should the Community Fund money should be used to deliver a Summer Event?

Taken during: Item A10 – Summer Event Proposal

Votes in favour: 19

Votes against: 0

Poll: What level of Insurance should be obtained for the Summer Event?

Taken during: Item A10 – Summer Event Proposal

Poll was postponed pending further investigation of potential attendance at the event.

Poll: Should the SMIRA Board look to roll out Associate Membership?

Taken during: Item A11: Presentation on Associate v Full Membership

Votes in favour: 15

Votes against: 8

Note: Although technically passed, the SMIRA Board agreed to represent the idea at the June meeting due to points of order regarding the technical details of the vote.

Poll: Should the SMIRA Board look to roll out Sector Representatives?

Taken during: Item A12: Sector Representatives

Votes in favour: 20

Votes against: 0

Appendix C: Follow up items for the next meeting

Item: Invite CMT Trustees to the next meeting (A09)

Action: Invitation to be extended by SMIRA to CMT Trustees

Item: Proposals for the Summer Event (A10)

Action: YB to establish capacity and present detailed planning at June meeting and for residents to vote on the number of attendees and appropriate insurance cover.

Item: Insurance Level for the Summer Event (A10)

Action: Potential attendance levels to be provided by the Events Team before a decision can be made on insurance requirements.

Item: Associate Membership (A11)

Action: Further information and explanation to be provided by Mandy Samrai along with an answer to the points of order regarding the vote.

Appendix D: Updates on Action Items from previous meetings

A05/Q1: The Island is changing all the time with the new development. Would it be possible to have an updated map of the island on the notice boards; newsletters/annual statement or sent to residents?

A05/U1: Written answer from Cllr. Tejan.

“It is my understanding that this matter has been dealt with by CMT. Once SMIRA have received this, we will circulate through all of our methods.”

A05/Q2: Why are all signs different on the island and can the approach be consistent across the island? Some say just road name, some list roads.

A05/U2: Written answer from Cllr. Tejan.

“Further to my engagement with officers of the Council, it was suggested that the development at St. Mary’s Island has been underway for a number of years, and in the early years’ street nameplates were installed on the road to show all other roads that the spine road lead to. At some point in the past, a further decision was made to no longer list “leading to” road names. Unfortunately, officers were unable to advise on the date that this was implemented, however it is likely this decision was made taking into account the ongoing maintenance costs to the Council once the roads became adopted. I was informed that it is not just St. Mary’s Island that this approach has been applied to as any street nameplate from the date that directive was given, would also no longer state any additional road names. Any “leading to” street nameplates in Medway would only be replaced if damaged and therefore there will continue to be an inconsistent approach to all street nameplates for some years to come.”

JT expanded on this to say that this the consistent approach in the future will be for the nameplate to read only the current road.

A05/Q3: Can a road sign be placed on the roundabout or on Restharrow Way to say that the majority of roads are cul de sacs in this road area. A bus accidentally went down Restharrow and it was difficult for them to get out.

A05/U3: Written answer from Cllr. Tejan.

“Further to my engagement with Council Officers, it was suggested that it was very common for developers to put “leading to” nameplates in place on large development areas, especially from the 1990’s and this was mainly around a sales pitch, to prospective buyers. The function of a street nameplate is to advise people of where they are, not where they are going to and the Council Adoptions Team have worked on this premise and placed it in their Policy, which has been for at least 7 years as officers could remember. However, as SMI has taken a long time to come into adoption from the first phase of construction, a lot of it precedes the Council having a Policy and therefore, the Council has not been able to retrospectively apply it. The adoption of SMI was undertaken on the basis of aligning with current Council maintenance regimes, hence why any replacements are undertaken to current policy requirements, in line with the entire highway network.”

A05/Q4: What are the future plans for the area adjacent to the Fishing Village?

A05/U4: Written answer from Cllr. Tejan.

“This is an amenity space and we expect it to remain an amenity space.”

JT also reminded the meeting that Dean Marsh had stated at the previous meeting that any change of use would have to go through the standard planning permission and would be visible and open to consultation through that route.

A05/Q5: How is the dedicated parking and drop off for school children going to work and how will this now work now as it's all fenced in? From the original proposal we saw parking being made available alongside the assisted living building and a proposed route from this car park directly to the coloured crossing.

A05/U5: Written answer from Cllr. Tejan.

"I was informed by CML that the compound being utilised to construct the development is sited in the location that will eventually be the school drop off zone. As a result, this will be delivered towards the end of the scheme. This has always been the intention in terms of the timing of its delivery, although it is located close to the Extra Care facility geographically it was never proposed in terms of timing that it would be completed at the same time as the Extra Care facility."

A05/Q7: About the rubbish blowing from the Persimmon development on Colonial Wharf into the Basins. What can be done?

A05/U7: Written answer from Julian Perry, CEO CMT

CMT have added metal mesh grating to the lower part of the handrailing all around basin 2 along with working with the developer to minimise waste from Persimmon's site. The developer has now recently installed hoarding around the site perimeter together with CMT taking back the pathway to the south of Basin 2 (Maintenance work pending on fixtures and fittings). CMT have also procured a Sea Bin (£2,500) for use in Basin 2, funded by Persimmons, as part of CMT's ongoing working relationship with the developer. This is to be installed in Basin 2 later this year once watersports activities are resumed. Furthermore, as part of the ongoing watersports responsibilities, the Safety Boat will soon be back in operation gathering and removing rubbish from Basin 2 by the use of a pole and net.

A05/Q8: MS said she has spoken to Dean Marsh previously about providing data on types of crime handled each month rather than specific cases, so resident could understand what types of actions were being taken, without impacting on any ongoing investigations.

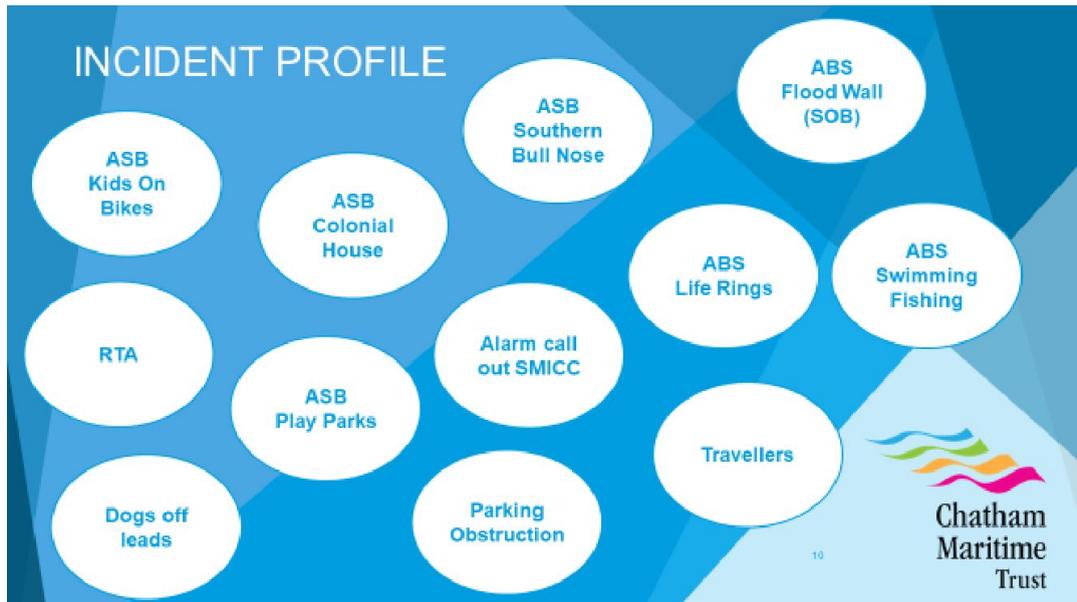
A05/U8: Written answer from Julian Perry, CEO CMT

Please refer to the attached Crime Report for 2018 shown in Appendix F as extracted from published Police data for the Medway area. This will be updated with 2019 information every 6 months or so. Furthermore, the PCSO will be providing an update on latest security issues at SMIRA meetings.

A05/Q9: MS said that CMT could provide residents with more tailored information that pertained to SMI rather than the entire Chatham Maritime Estate so that the security aspect could be more easily understood. GR also said that River Ward had a dubious reputation in terms of crime however SMI is actually a very safe place to live compared to other parts of the ward.

A05/U9: Written answer from Julian Perry, CEO CMT

It is helpful to include CMT as an overall estate as this provides an overall crime position for the whole estate. Residents should be aware that crime that occurs to the south of the basins can have an effect on SMI as crime often travels from the SOB area to SMI. There is a regular monitoring process within CMT as noted by the profiles below.



A05/Q10: What can be done about the standard of parking around the school area and crossing during school run times?

A05/U10: Written answer from Julian Perry, CEO CMT

This is not a CMT issue as the roads are adopted and fall under Medway Council’s jurisdiction. Dean will, however, speak to Mrs Easton, the Headteacher, to publicise to the children that the Rainbow Crossing is not an official crossing but rather a visible place to cross the road.

Secretary’s Note: We are waiting to be advised on the outcome of this conversation.

A05/Q11: What is happening with the lights on Central Walk in terms of the number, brightness, shading etc?

A05/U11: Written answer from Julian Perry, CEO CMT

There is no action planned for this one as the lux levels have been reviewed by electrical contractor and found to be appropriate for the pathway

SMIRA have also received the following clarifications from CMT regarding items from the March meeting that they have requested be included in these minutes.

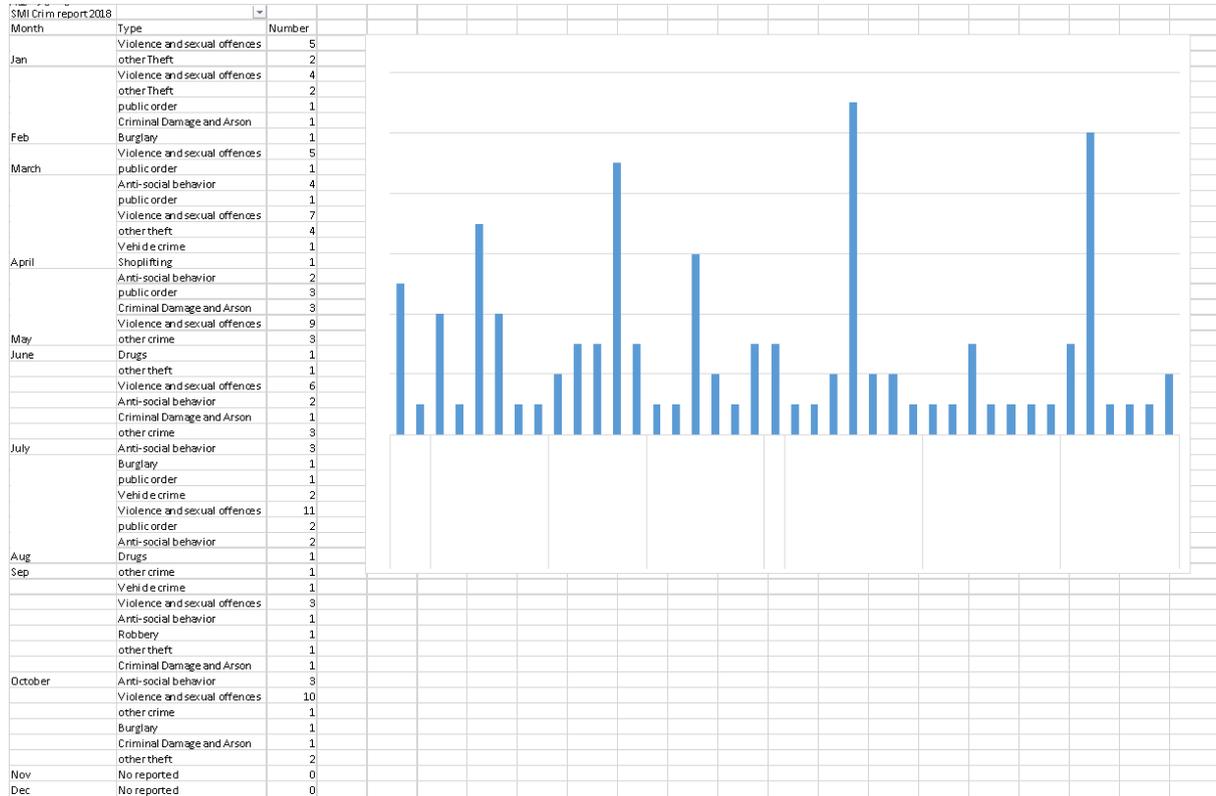
A05/Q12: Written answer from Julian Perry, CEO CMT

CMT are supposed to provide SMIRA with funds – have they changed that requirement?

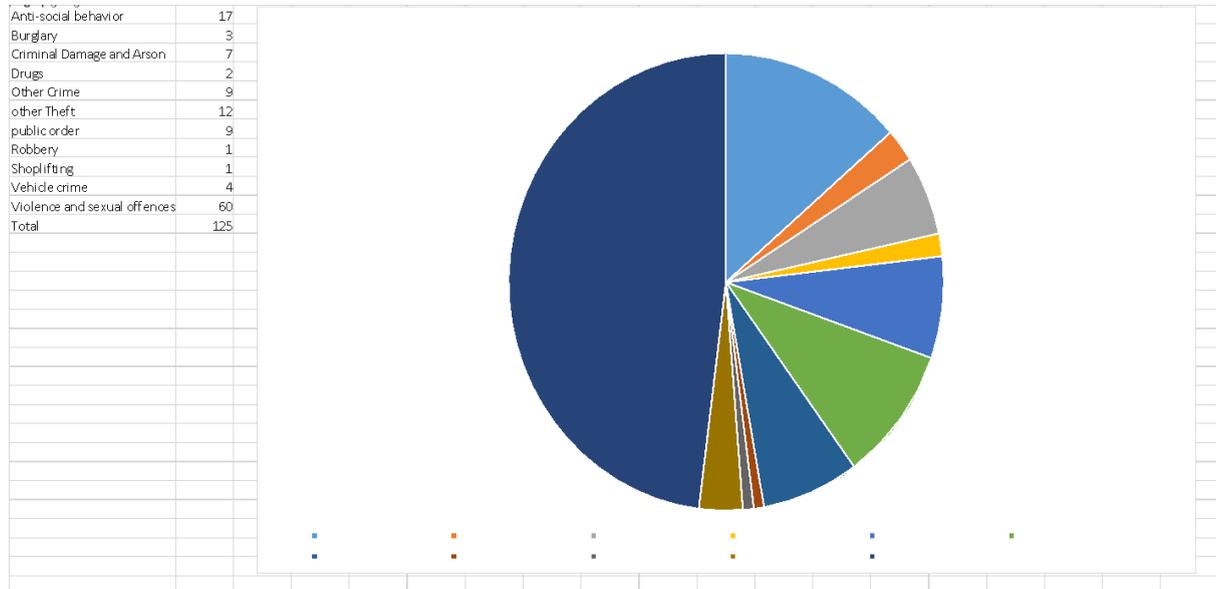
A05/U12: CMT has no statutory duty to fund SMIRA but has funded this in the past as part of CMT’s charitable objectives.

Appendix E: Crime Report for 2018

2018 Total Crime:

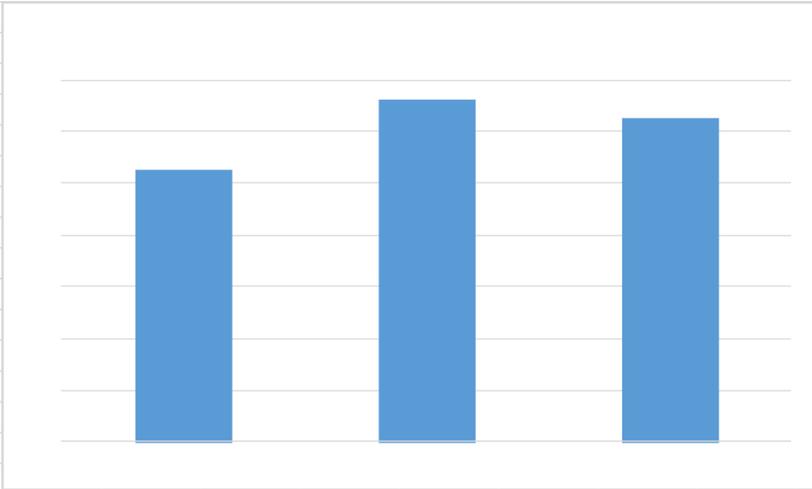


By Crime:



Crime 2016 to 2018:

Jan-16	11
Feb-16	6
Mar-16	3
Apr-16	6
May-16	8
Jun-16	7
Jul-16	11
Aug-16	14
Sep-16	13
Oct-16	15
Nov-16	2
Dec-16	9
2016 Total	105
Jan-17	12
Feb-17	13
Mar-17	6
Apr-17	7
May-17	6
Jun-17	10
Jul-17	15
Aug-17	8
Sep-17	12
Oct-17	22
Nov-17	8
Dec-17	13
2017 Total	132
Jan-18	7
Feb-18	9
Mar-18	7
Apr-18	18
May-18	20
Jun-18	14
Jul-18	3
Aug-18	20
Sep-18	9
Oct-18	18
Nov-18	0
Dec-18	0
2018 Total	125



Appendix F: SMIRA screens supporting Meeting Agenda



MEETING TO BE RECORDED BY SMIRA SO MINUTES ARE ACCURATE



PLEASE RESPECT OTHERS VIEWS AND THE GUESTS PRESENTING/UPDATING



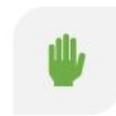
PRESENTATIONS/UPDATES FIRST AND THEN QUESTIONS



ASK A QUESTION BY RAISING YOUR HAND, CHAIR WILL TRY TO ENSURE EVERYONE HAS OPPORTUNITY TO SPEAK (TIME ALLOWING)



COME SPEAK TO SMIRA BOARD MEMBERS IF YOU HAVE MORE QUESTIONS AFTER THE MEETING



VOTES AND POLLS COMPLETED WITH A SHOW OF HANDS UNLESS OTHERWISE ADVISED

2

Agenda

1. Introduction
2. Apologies for absence
3. Presentation by Natural England - Coastal Pathways
4. Presentation on Parkinson's Group
5. Minutes of last meeting 26.3.19 and update on outstanding actions
6. CMT/Stakeholder Q&A
7. Feedback on Easter Egg Hunt
8. Update on Saturday Drop in 27.4.19
9. SMIRA Budget update
10. Summer event proposal
11. Presentation on Associate v Full Membership
12. Presentation on Sector Representatives

3

SMIRA approach

- Passionate about promoting resident voice and ensuring it is heard
- Promote the work of local groups
- Where possible lead on delivering community events
- Where possible support our community and CMT to deliver community events
- Where possible seek to link educational opportunities with community events
- Seek different ways to hear resident voice
- Promote Resident led content for resident meetings

4

Apologies for absence
John Tower – SMIRA Company Secretary

5

Presentation by Natural England on Coastal Pathways
Francesca Sanchez and Laura Whitfield

6

Presentation on Parkinson's Group

Phil Bungay and Peter Pritchard

7

How Common is Parkinson's?



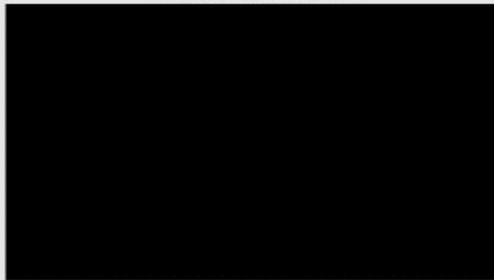
8

SMI Parkinson Group



9

Skylarks



10

Minutes of last meeting 26.3.19 and
update on outstanding actions
John Tower - SMIRA Company Secretary

11

CMT & Stakeholder
Q&A Session

- 6 Pre Submitted Questions by residents
TO BE ANSWERED FIRST
- Then further questions taken from
residents present (Time permitting)

12

CMT and Stakeholder Q&A Session

The bird of prey that is being used at Dockside to scare the feral pigeons away has scared the pigeons straight over to the waterfront houses that overlook basin 2.

The gardens are now full of pigeon poo, the conservatory roofs are similarly covered. The residents living in those properties can no longer feed the birds in their gardens as they are now inundated with the aforementioned feral pigeons that have scared off the smaller birds.

Is there anything CMT do to resolve this?

13

CMT and Stakeholder Q&A Session

What is the purpose and benefits of speed watch on SMI?

14

CMT and
Stakeholder
Q&A Session

What can be done about the noise and potential damage to vehicles crossing the bridge at SMI. There is a clear noise when residents cross at the midpoint which can be heard by SMI residents on the island and adjacent blocks of flats.

15

CMT and
Stakeholder
Q&A Session

Will there be a review of security at any point?

16

CMT and Stakeholder Q&A Session

What are CMT doing to actively manage maintenance responsibility by Countryside on the Azure Sector?

A number of residents have already complained directly about the condition of the communal areas.

17

CMT and Stakeholder Q&A Session

Can the trees and bushes on Island Way East between the 'Stones' roundabout and the Restharrow Way roundabout be attended to please?

18

CMT and
Stakeholder
Q&A Session

Any more resident
questions for CMT?

19

Update on Easter Egg Hunt 21.4.19

20

Easter Egg Hunt
10 Marshalls
100 Residents

700+ egg donations
Review at June meeting



21

Update on Saturday Drop in 27.4.19

22



Feedback Saturday resident drop in 27.4.19

Key outputs:

20 residents attended

Café Atlas proved to be popular

Next Saturday Drop in 1 June 2019, 12-2 pm

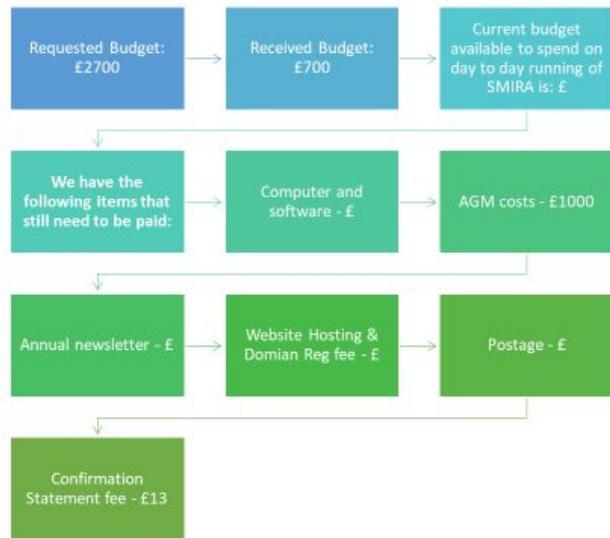


23

Update on SMIRA Budget Yvonne Bishop – SMIRA Treasurer

24

SMIRA budget



25

Summer Event Proposal Yvonne Bishop – SMIRA Treasurer

26

Summer
Event vote

Question: Do residents
want SMIRA to use the
Community Fund money
to deliver a summer
event?

- Yes
- No

27

Presentation on Associate v Full Membership
Yvonne Bishop – SMIRA Treasurer

28

Criteria	Full Membership	Associate Membership
MEETINGS AND RESIDENT VOICE		
Can attend Residents Drop-ins, AGM and Formal Residents meetings	✓	✓
Can submit questions for stakeholders at Formal Residents meetings	✓	✓
Can be a sector representative (when rolled out)	✓	✓
MEMBER BENEFITS		
Can access SMIRA member benefits and discounts (when rolled out)	✓	✓
TENURE		
Homeowners on SMI		
First Homeowner applicant	✓	✗
Second Homeowner applicant	✗	✓
Leaseholders or tenants dwellings on SMI		
First Leaseholder or tenant applicant, holding a lease or tenancy of more than 5 years	✓	✗
Second Leaseholder or tenant applicant, holding a lease or tenancy of more than 5 years	✗	✓
Named leaseholder or tenant applicants, holding a lease less than 5 years	✗	✓
Commercial properties on SMI		
First owner applicant of a commercial property who is liable to pay the rent charge on that property.	✓	✗
First leaseholder applicant of a commercial property who is liable to pay the rent charge on that property.	✓	✗
VOTING RIGHTS		
Can vote on changes to SMIRA's Articles of Association	✓	✗
Can vote to elect SMIRA Directors and Company Secretary at AGM	✓	✗
Can vote on polls and other votes at Formal Residents Meetings relating to community events and activities	✓	✓
Can vote on SMIRA budget expenditure	✓	✓

- Articles of Association – Legal document
- States only one resident from each property which is owned or leased for over 5 years can be a SMIRA member
- Full consultation is required with all 1400 homes, c3000 residents who live on the island on any change to Articles of Association

Meanwhile.....

- Associate membership bridges gap so we can roll out sector reps and member benefits
- Allows second homeowners, tenancy or leaseholders less than 5 years to be a SMIRA member
- No fee to be a Full or Associate member
- £10 fee mentioned is currently voluntary

29

Vote on Associate membership

Question: Do residents want SMIRA to rollout Associate membership?

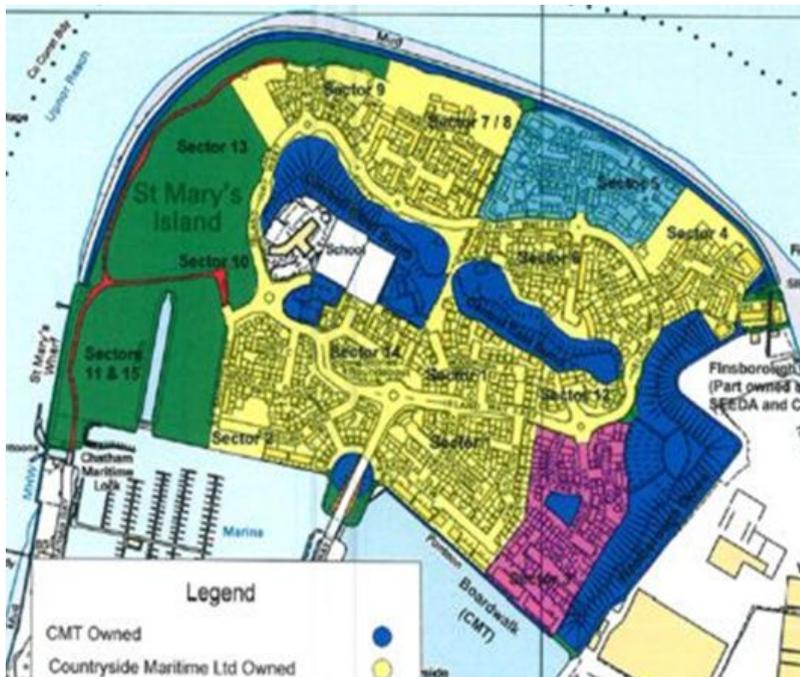
- Yes
- No

30

Sector Representatives

Glenn Rogers – SMIRA Deputy Chair

31



Sector Representation

- Currently 12 sectors with 4 more to build
- Up to 3 residents required per sector
- Eligibility criteria: Must live on SMI and in sector of responsibility and able to attend resident meetings and drop ins
- Key skill required: Ability to communicate with others
- Period in post: Up to 3 years
- Key duties: Speak to residents about positives aspects of living on SMI and areas of concern, work with SMIRA and other stakeholders

32

Sector
Representatives
Vote

Question: Do residents
want SMIRA to rollout
the Sector
Representatives
Initiative?

- Yes
- No

33

Next Resident Formal Meeting
18 June 2019, 7.30 pm,
Community Centre

34